

## The institution wishes to assess the accessibility of its services in the English language

**Rouyn-Noranda, 27 July 2020** – As part of the renewal of the *Program of Access to Health Services and Social Services in the English Language* (Access Program), the Centre intégré de santé et de services sociaux (CISSS) de l'Abitibi-Témiscamingue wishes to consult the English-speaking population to gain insight into its views regarding the accessibility, quality and continuity of services offered in the English language.

The Access Program aims to make accessible to the English-speaking population a range of health services and social services that meet its needs.

*"It is important that the CISSS of Abitibi-Témiscamingue put in place mechanisms to offer services in English. This consultation will help the institution better grasp the challenges it faces in order to identify solutions that will improve access to services in English,"* explains Marie-Élaine Lemay (Planning, Programming and Research Officer - Community Relations), who is responsible for the file.

The CISSS de l'Abitibi-Témiscamingue thus invites the English-speaking population to complete a short survey available on the institution's website at the following address:

[https://forms.office.com/Pages/ResponsePage.aspx?id=KP7hBotfdUC\\_bK4kvhp5kvtAtloOIB9BvpOc3q29wf5UNVdJS1BTUTVZVkvxGMk4xMFBERVJUMVFBVS4u](https://forms.office.com/Pages/ResponsePage.aspx?id=KP7hBotfdUC_bK4kvhp5kvtAtloOIB9BvpOc3q29wf5UNVdJS1BTUTVZVkvxGMk4xMFBERVJUMVFBVS4u)

Deadline to complete to survey: August 28, 2020

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